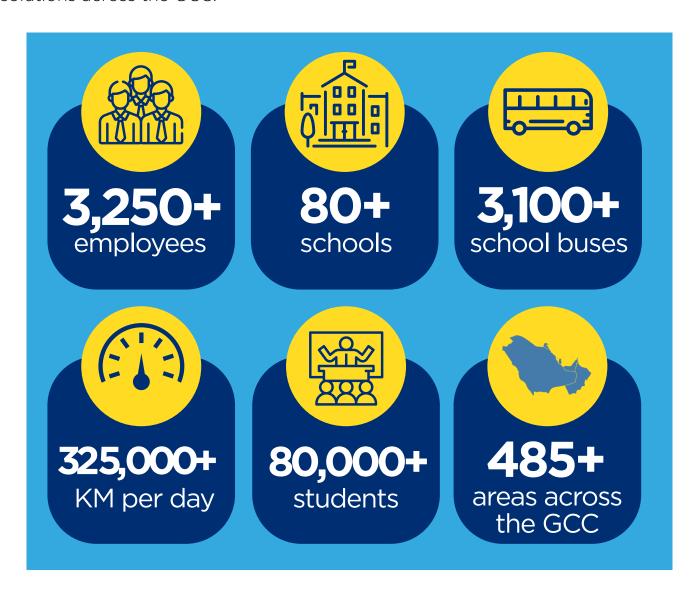


This introductory newsletter has been produced to enable the parent community to be partners in their children's school bus journey, every day. This is the first of a series of newsletters for parents issued by School Transport Services LLC (STS).

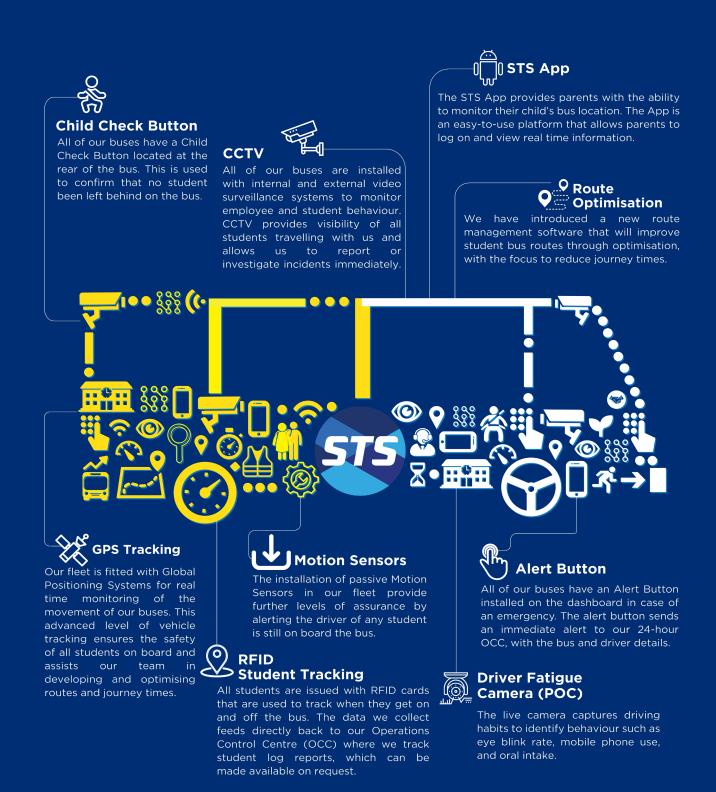
YOUR STS

STS is a leading private operator and preferred partner of choice for school transport solutions across the GCC.



YOUR SCHOOL BUS

As the leading private operator for school transport in the GCC, STS understands your concerns for child safety and would like to assure you that it is our priority to ensure that your children get to and from school, safely and comfortably.



The Smart Bus embodies STS's commitment towards Safe, Timely, Smart transportation and cultivates a safety-driven mindset within the community.

WE ARE SAFE

To ensure the health and safety of our students and staff members, we follow a safe system of work.

Back to the Bus

Safety Protocol



PRE-TRIP BUS SANITISATION

All school buses will undergo pre-trip sanitisation and vehicle inspection.



SCAN YOUR ID CARD

Make sure you register your journey.



SOCIAL DISTANCING PRIOR TO BOARDING

Student social distancing is to be maintained when waiting for the school bus at designated boarding points.



SOCIAL DISTANCING ON BOARD

Sit in your allocated seat. Physical distancing must be adhered to during the bus iourney.



A FACE MASK IS MANDATORY

Face masks are mandatory for students aged six and above.



WEAR YOUR SEAT BELT

Always buckle up and stay seated.



PERSONAL HYGIENE

Sanitise your hands before boarding or if you prefer, wear disposable gloves.



SOCIAL DISTANCING WHEN GETTING OFF THE BUS

Social distancing is to be observed when getting off the bus.



TEMPERATURE CHECKS

Non-invasive temperature checks will be carried out prior to boarding.



POST-TRIP BUS SANITISATION

All school buses will undergo a post-trip sanitisation protocol and vehicle inspection.

SCHOOL BUS
SANITISATION
PROTOCOL



BACK TO THE BUS SAFETY PROTOCOL



WE ARE TIMELY

Our fleet of Smart Buses are monitored and managed remotely by STS's Operations Control Centre (OCC). This full-fledged, state-of-the-art control room is uniquely equipped to supervise the functions of the entire fleet of 3,100 buses. A dedicated and trained team monitors the exact location of each bus, the entry and exit of all students throughout the journey.



STATE-OF-THE-ART OCC

Our OCC team monitors the movement of our buses in real time throughout the day ensuring the safety of all those on board.



REAL TIME DATA

All buses are installed with internationally acclaimed safety features such as CCTV security systems, GPS, RFID scanners, motion sensors, child check button and many other features. Data from these devices can be seen live on the OCC screens, enabling the team to take immediate action where necessary.



EFFICIENT ROUTE MANAGEMENT

We have a trained and experienced route management team that evaluates and optimises bus routes on a regular basis to provide our customers with timely transport.





WE ARE SMART

The STS mobile application is available to all parents and provides information on your child's journey to and from school. It is loaded with all these great features. Get on board and travel with us today!



BUS LOCATION



MESSAGE ALERTS



SERVICE REQUESTS



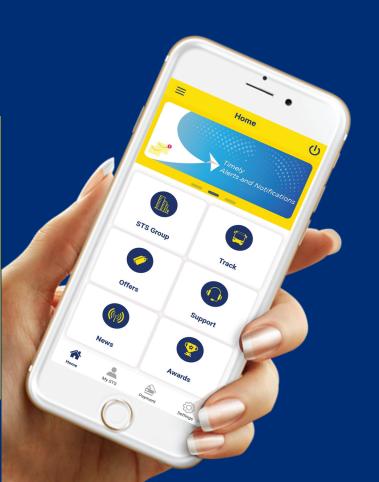
FEE PAYMENTS



OFFERS
AND
PROMOTIONS

TO DOWNLOAD AND REGISTER ON THE STS APP

- Open Google Play/App Store on your device.
- Download the STS App by School Transport Services LLC.
- Open the App and click on the Login button.
- Enter the Username and Password.
- Upon logging in successfully, the App will automatically generate your details.
- Change your Password through the Settings option.
- If you have difficulty logging in, please use the Trouble Signing In feature to generate an OTP or contact your school bus representative.



LET'S LEARN MORE ABOUT THE APP'S FEATURES THAT WILL MAKE YOUR SCHOOL BUS EXPERIENCE SAFE, TIMELY, SMART!



DOWNLOAD THE APP NOW







OUR CREDENTIALS















The health and safety of children is at the heart of everything we do at STS. We look forward to providing students with safe and reliable bus services. For enquiries, please visit www.sts-group.com or contact the school's assigned STS Service Delivery Executive.

SCHOOL TRANSPORT SERVICES LLC

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